# PERSONAL DATA PRIVACY POLICY

This Personal Data Privacy Policy (hereinafter referred to as the Privacy Policy) applies to all User information that the https://www.tehnodent.org/en/ website, (hereinafter https://www.tehnodent.org/en/) under the domain name tehnodent.org/en/ (as well as its subdomains), can collect while using the tehnodent.org website (as well as its subdomains), its programs and its products.

## 1. Definition of Terms

1.1 This Privacy Policy utilizes the following terms:

1.1.1. "Site Administration" (hereinafter referred to as the Administration) refers to authorized employees that manage the https://www.tehnodent.org/en/ website and organize and/or carry out the processing of personal data, and also determine the purposes of processing personal data, the composition of personal data to be processed, and actions (operations) performed with personal data.

1.1.2. "Personal data" refers to any information relating directly or indirectly to a specific or identifiable individual (personal data subject).

1.1.3. "Personal data processing" refers to any action (operation) or a set of actions (operations) performed using automation tools or without using such tools with personal data including collection, recording, systematization, accumulation, storage, clarification (updating, modification), extraction, use, transfer (distribution, provision, access), depersonalization, blocking, deletion, and destruction of personal data.

1.1.4. "Privacy" refers to a mandatory requirement for the Operator or other person with access to personal data to prevent their dissemination without the consent of the personal data subject or without other legal grounds to do so.

1.1.5. "https://www.tehnodent.org/en/ website" refers to a collection of interconnected web pages hosted on the Internet at a unique address (URL): tehnodent.org/en/, as well as its subdomains.

1.1.6. "Subdomains" refers to pages or a collection of pages located on third — level domains belonging to the website https://www.tehnodent.org/en/, as well as other temporary pages, the bottom of which contain the contact information of the Administration

1.1.5. " https://www.tehnodent.org/en / website user" (hereinafter referred to as the User) refers to a person with access to the https://www.tehnodent.org/en/ website via the Internet, who uses the information, materials and products of the https://www.tehnodent.org/en/ website.

1.1.7. "Cookie files" refers to a small piece of data sent by the web server and stored on the User's computer, which the web client or web browser sends to the web server in an HTTP query each time when trying to open the page of the corresponding website.

1.1.8. "IP address" refers to a unique network address of a node in a computer network through which the User gains access to https://www.tehnodent.org/en/.

### 2. General Provisions

2.1. The usage of the https://www.tehnodent.org/en/ website by the User implies acceptance of this Privacy Policy and the terms of processing of the User's personal data.

2.2. In case of disagreement with the terms of the Privacy Policy, the User shall stop using the https://www.tehnodent.org/en/ website.

2.3. This Privacy Policy applies to the https://www.tehnodent.org/en/ website. https://www.tehnodent.org/en/ does not control and is not responsible for third-party sites to which the User can transfer by clicking the links available on the https://www.tehnodent.org/en/ website.

2.4. The Administration shall not verify the accuracy of the personal data provided by the User.

## 3. Subject of the Privacy Policy

3.1. This Privacy Policy establishes the obligations of the Administration for non-disclosure and ensuring the confidentiality of personal data that the User provides at the request of the Administration when registering on the https://www.tehnodent.org/en/ website or when subscribing to an e-mail newsletter.

3.2. The personal data allowed to be processed under this Privacy Policy shall be provided by the User by filling out forms on the https://www.tehnodent.org/en/website and include the following information:

3.2.1. User's surname, name, patronymic;

3.2.2. User's contact phone number;

3.2.3. e-mail address;

3.2.4. User's place of residence (if necessary);

3.2.5. Taxpayer identification number (INN) (if necessary).

3.3. https://www.tehnodent.org/en/ shall protect Data that is automatically transmitted when visiting pages:

- IP address;

- cookies information;

- browser information;

- time of access;

- referral (previous page address).

3.3.1. Disabling cookies may result in the inability to access parts of the site that require authorization.

3.3.2. https://www.tehnodent.org/en/ collects statistics regarding the IP addresses of its visitors. This information is used to prevent, identify and solve technical problems. 3.4. Any other personal data not mentioned above (browsing history, browsers used, operating systems, etc.) is subject to secure storage and non-disclosure, except as provided for in clause 5.2. of this Privacy Policy.

# 4. Purposes of Collecting User Personal Data

4.1. The Administration may use the User's personal data for the purposes of:

4.1.1. Identifying the User registered on the https://www.tehnodent.org/en/ website for further authorization.

4.1.2. Providing the User with access to personalized <u>https://www.tehnodent.org/en/</u> website data.

4.1.3. Establishing feedback with the User, including sending notifications and requests regarding the use of the https://www.tehnodent.org/en/ website, processing requests and queries from the User.

4.1.4. Determining the location of the User to ensure security and for fraud prevention.

4.1.5. Confirmation of the accuracy and completeness of the personal data provided by the User.

4.1.6. Creating an account to use parts of the https://www.tehnodent.org/en/ website if the User has agreed to create an account.

4.1.7. Notifying the user by e-mail.

4.1.8. Providing the User with efficient technical support in case of problems related to the use of the <u>https://www.tehnodent.org/en/</u> website.

4.1.9. Providing the User with special offers, newsletters and other information with their consent on behalf of the https://www.tehnodent.org/en/ website.

### 5. Methods and Terms of Processing Personal Data

5.1. Processing of the User's personal data shall be performed without any term limit in any legal way including in personal data information systems using automation tools or without using such tools.

5.2. The User's personal data may be transferred to the competent state authorities of the Russian Federation only on the grounds and in accordance with the procedure established by the laws of the Russian Federation.

5.3. In case of loss or disclosure of personal data, the Administration is entitled not to inform the User regarding the loss or disclosure of personal data.

5.4. The Administration shall take the necessary organizational and technical measures to protect the User's personal data from unauthorized or accidental access, destruction, modification, blocking, copying, distribution, as well as from other illegal actions of third parties.

5.5. The Administration, in cooperation with the User, shall take all necessary measures to prevent losses or other negative consequences caused by the loss or disclosure of the User's personal data.

# 6. Rights and Obligations of the Parties

6.1. The User shall be entitled to:

6.1.1. Make a free decision on the provision of their personal data necessary for the use of the https://www.tehnodent.org/en/ website, and consent to their processing.

6.1.2. Update, supplement the provided information regarding personal data in case of changes in this information.

6.1.3. The User shall be entitled to receive information from the Administration regarding the processing of their personal data, unless such right is restricted in accordance with federal laws. The User shall be entitled to requesting clarification of their personal data, its blocking or destruction in the event that the personal data is incomplete, outdated, inaccurate, illegally obtained or not required for the stated purpose of processing, as well as to take measures provided by law to protect their rights. Doing so requires only the notification of the Administration by e-mail at info@tehnodent.org.

6.2. The administration shall:6.2.1. Use the information received exclusively for the purposes specified in clause 4 of this Privacy Policy.

6.2.2. Ensure the storage of confidential information in secret, ensure non-disclosure without the prior written permission of the User, as well as prevent the sale, exchange, publishing, or disclosure in other possible ways of the transferred personal data of the User, with the exception of clause 5.2. of this Privacy Policy. 6.2.3. Take precautions to protect the confidentiality of the User's personal data in accordance with the procedure usually utilized to protect this kind of information in the existing business conduct.

6.2.4. Block personal data related to the relevant User from the moment the User or their legal representative or the authorized body for the protection of the rights of personal data subjects applies or requests it for the period of verification in case of revealing inaccurate personal data or illegal actions.

### 7. Liability of the Parties

7.1. The Administration not fulfilling its obligations shall be held liable for losses incurred by the User due to the misuse of personal data in accordance with the laws of the Russian Federation, except for the cases provided for in clauses 5.2. and 7.2. of this Privacy Policy.

7.2. In case of loss or disclosure of Confidential Information, the Administration shall not be held liable if this confidential information:

7.2.1. Became public domain before its loss or disclosure.

7.2.2. Was received from a third party before it was received by the Resource Administration.

7.2.3. Was disclosed with the User's consent.

7.3. The User shall bear full responsibility for compliance with the requirements of the RF laws, including the laws on advertising, on copyright protection and related rights, as well as on the trademark and service mark protection, but not limited to the above, including full responsibility for the content and form of materials.

7.4. The User acknowledges that the responsibility for any information (including, but not limited to: data files, texts, etc.) to which they may have access as part of the https://www.tehnodent.org/en/ website is borne by the person providing such information.

7.5. The User agrees that the information provided to them as part of the https://www.tehnodent.org/en/ website may be an intellectual property item, the rights to which are protected and belong to other Users, partners or advertisers who post such information on the https://www.tehnodent.org/en/ website.

The User shall not be entitled to modify, lease, loan, sell, distribute or create derivative works based on such Content (in whole or in part), except in cases when such actions are expressly authorized in writing by the owners of such Content in accordance with the terms of a separate agreement.

7.6. Text materials (articles, publications that are freely available on the https://www.tehnodent.org/en/ website) may be distributed on the condition that a link to https://www.tehnodent.org/en/ is provided.

7.7. The Administration shall not be liable to the User for any loss or damage incurred by the User as a result of the deletion, failure or inability to save any Content and other communication data contained on the https://www.tehnodent.org/en/ website or transmitted through it.

7.8. The Administration shall not be held liable for any direct or indirect losses that occurred due to: the use or inability to use the website or individual services; unauthorized access to User communications; statements or behavior of any third party on the website.

7.9. The administration shall not be held liable for any information posted by the User on the https://www.tehnodent.org/en/ website, including but not limited to: copyrighted information without the express consent of the copyright owner.

#### 8. Dispute Resolution

8.1. Prior to initiating legal proceedings for disputes arising from the relationship between the User and the Administration, a mandatory claim (a proposal for a voluntary settlement of the dispute in written or digital form) shall be submitted.

8.2. The recipient of the claim shall notify the applicant of the claim regarding the results of consideration of the claim in written or digital form within 30 calendar days from the date of receipt of the claim.

8.3. If an agreement is not reached, the dispute shall be submitted to the Arbitration Court of the Belgorod region if the dispute is subject to the arbitration court, or to the Belgorod District Court of the Belgorod region if the dispute is subject to the general jurisdiction court.

8.4. The current laws of the Russian Federation shall apply to this Privacy Policy and the relations between the User and the Administration.

9. Additional Conditions

9.1. The Administration shall be entitled to make changes to this Privacy Policy without the User's consent.

9.2. The new Privacy Policy shall enter into force from the moment of its publishing at the https://www.tehnodent.org/en/ website unless otherwise provided for by the new version of the Privacy Policy.

9.3. Any suggestions or questions regarding this Privacy Policy shall be submitted to: info@tehnodent.org

9.4. The current Privacy Policy is available at https://tehnodent.org/upload/en/privacy-policy.pdf

Updated: April 15, 2022

Belgorod, Tehnodent LLC (INN 3123223010).

# USER AGREEMENT

This User Agreement (hereinafter referred to as the Agreement) is concluded between the Tehnodent Limited Liability Company (Tehnodent LLC, OGRN 1103123015434 INN 3123223010, 308570, Belgorod region, Belgorod district, Severny urban settlement, 1/6 Berezovaya st.), hereinafter referred to as the Administration, and any person intending to and/or using the https://www.tehnodent.org/en/ website (hereinafter referred to as the Website), hereinafter referred to as the User.

### 1. Terms and Definitions

1. The User is a person possessing the right and legal capacity to accede to the Agreement in order to use the Website and exercise other rights and obligations under the Agreement. Hereinafter, the term User shall be used when referring to persons who have entered into this Agreement with the Administration. The User shall be entitled to use the Website from the moment of entering into this Agreement, with the exception of some Services the use of which requires the User to perform additional actions on the Website, including registration, submitting additional data, etc. The Administration shall notify Users of the need to perform such actions before they start using the corresponding Service.

2. Website Information is any information posted on the Website, including data, regardless of the form of their presentation, intellectual property items, as well as other data, in accordance with the RF laws. The use of information on the Website by any means shall only be allowed subject to the restrictions established by the current RF laws and this Agreement.

3. Services are a set of functional capabilities provided to Users for their interaction on the Website.

4. The Dashboard is a virtual tool for the User's personal services located on the Website.

5. The User's Personal Account is a unique login and password created by the User and used by them to log into their Dashboard.

## 2. General Provisions

1. This Agreement is a public offer of the Administration addressed to the public at large and containing the Administration's proposal to conclude an agreement

with each User regulating all aspects of the relationship between the Administration and the User when using the Website under the terms specified in this Agreement.

2. Acceptance of this offer in accordance with paragraph 3 of Article 438 and paragraph 5 of Article 1286 of the Civil Code of the Russian Federation is any actions of the User with the purpose of using the Website, including the first visit to any page of the Website in the browser on any User device.

3. The use of the Website, including viewing it, searching for information, using the services (hereinafter referred to as the Website usage) is possible only on condition of full and unconditional acceptance of the terms of this offer in the form established by this Agreement. With each access and (or) actual use of any of the Services, the User agrees to the terms of this Agreement, in the version valid at the time of actual use of the Website (the corresponding Service). 4. In case of disagreement with the terms of this Agreement, the User shall immediately stop Website usage (leave the Website).

5. This website is intended for use by persons over the age of 18. If the User refuses to comply with the requirements of this Agreement, or if the User has not reached the age of 18, they shall immediately stop Website usage and leave the Website.

6. The text of this Agreement is publicly posted by the Administration in the Agreement section of the Website at https://www.tehnodent.org/en/ (the current version, as well as amendments and additions to the Agreement).

The Administration shall be entitled to modify the provisions of the Agreement unilaterally without prior notice to Users. The new version of the Agreement (amendments and/or additions to the Agreement) shall enter into force (the new version of the offer shall be considered sent) from the date following the date of its (their) publication in the section of the Website specified in this clause of the Agreement. Acceptance of the offer in the new version shall be carried out in accordance with the procedure established by clause 2.2. of this Agreement.

7. The User shall be entitled to refuse to accept amendments and additions to the Agreement or the new version of the Agreement, which means the User's refusal of Website usage, thus the User, in accordance with clause 2.4. of this Agreement, shall immediately stop the Website usage (leave the Site).

8. The User's failure to perform actions to familiarize themself with this Agreement shall not serve as a basis for the User's failure to fulfill their obligations and the User's non-compliance with the restrictions established by this Agreement and agreements for individual Services (if any).

## 3. Subject of the Agreement

1. The subject of this Agreement is the relationship between the Administration, which is the rights holder of the Website and the Services hosted on it (information, communication, advertising services and services of any other nature), hosted in public access on the Internet at https://www.tehnodent.org/en/ and its lower-level domains, and the User regarding the use and provision of the Website and the Services hosted on it. By using the Services, the User agrees to comply with the conditions described in this User Agreement.

2. Hereunder, in order to use the Website as an aggregate of content and computer programs, the Administration (licensor) shall grant the User (licensee) the right to use free functional (software) features of the Website under the terms of a simple (non-exclusive) free license. The Site is a compound (complex) intellectual property item consisting of computer programs and other software, databases, graphic content and other works combined to ensure the standard functionality of the Website and the use of its capabilities. All rights to the Website as a whole and to the use of the network address (domain name) belong to the Administration, which provides access to the Website to all interested parties in accordance with this Agreement, other documents posted on the Website regulating its use, and the laws of the Russian Federation (hereinafter referred to as the RF laws).

3. The Administration shall grant access and the right to use the Website via a personal computer, as well as mobile and other devices, both existing at present and those that will be developed in the future, considering the features of the Website.

4. The Administration shall grant the Users access to the Website and the right to use the Website in order to familiarize themselves with the information posted on the Website, including informational articles and advertising materials, as well as to use the Services hosted on the Website, including, but not limited to: 1. Products section;

2. Videos section;

3. Media hub section;

4. Contacts section;

5. Find A Distributor section;

6. About Us section

5. The right to use the Website, including the information and Services posted on it, shall be provided "as is". The Administration shall not assume any responsibility for delays (malfunctions) in the operation of the Website, deletion, non-delivery or inability to download any User data, including User settings, and shall also not be held liable for the compliance of the Website with the goals and requirements of the User, for any direct or indirect losses that occurred due to the use or inability to use the Website (Services) due to unauthorized access to User communications, account, etc.; due to fraudulent activities of third parties, including the use of the name or trademark of the Administration (Website) for their own ends.

6. All issues regarding granting access rights to the Internet, purchasing and setting up the appropriate equipment and software products for this shall be addressed by the User independently and do not fall under the scope of this Agreement.

7. The User shall be entitled to use any materials (intellectual property items) obtained using the Website (Services) at their own risk, at the same time the User shall be held liable for any damage that may be caused to the User's computer and User data as a result of downloading these materials.

8. The Administration is not a medical organization or a representative of a medical organization, does not provide any medical services in accordance with the Federal Law "On the Fundamental Principles of Health Care in the Russian Federation" No. 323-FZ dd. November 21, 2011.

9. None of the Website's Services, as well as reference information and other materials posted on the Site, are intended for use for the diagnosis, control or treatment of any pathological conditions, diseases, determining the state of health, eliminating or mitigating any symptoms, changing the order and administration schedule of medications outside of an in-person consultation with a doctor.

10. No claims shall be made against the Website and/or the Administration regarding any damage or harm incurred as a result of the use of the information hosted on the Website that led to incorrect diagnosis and pharmacological therapy of diseases, as well as improper use of the products described here.

11. The User acknowledges and agrees that the Administration shall not be obliged to view any kind of content posted and/or distributed by the User using the Website, as well as that the Administration shall be entitled (but not held liable to) at its sole discretion, refuse to place and/or distribute content to the User or remove any content that is available on the Website. The User understands and agrees that they must independently assess all risks associated with the use of the content, including assessing the reliability, completeness or usefulness of this content.

# 4. Specifics of Website Service Access

1. User registration shall not be required to gain access to the information content on the Website in order to get familiarized with analytics and advertising materials, as well as to use the Services hosted on the Website.

However, the use of certain Services may require the User to provide information about themself, including personal data. Information regarding the required data shall be indicated on the Website before using the relevant Service, unless otherwise provided for by this Agreement.

2. In order to receive promotional newsletters, the User shall sign up for a subscription by specifying an e-mail address and selecting (configuring) the subject of the newsletters, as well as perform other necessary actions provided for in the appropriate form.

3. The Administration does not offer or provide any medical services to the Users of the Website, does not issue any guarantees regarding the information and services provided by other Users, and is not responsible for such information and services.

4. The User agrees that the information posted by them on the Website shall be available to other Users to the extent that it is not restricted to viewing by the Website Administration.

# 5. Obligations of the Parties to the Agreement

1. The User shall:

1. Regularly read the content of this Agreement in order to learn of its changes in a timely manner.

Not take actions that may be considered as violating the RF laws or the regulations of international law, including in the field of intellectual property, copyright and/or related rights, as well as any actions that lead or may lead to disruption of the normal operation of the Website and the services of the Website.
Post information and materials on the Website that meet the requirements of the current RF laws and generally accepted norms of morality and decency. The User shall be held liable to third parties in all cases when the materials and information posted by them violates the rights and legitimate interests of

third parties (intellectual, non-proprietary, and other rights).

4. Use the Website only within the limits of the rights and using the methods provided for by this Agreement.

5. Not use the Website materials without the consent of the copyright holders (Article 1270 of the RF Civil Code). The lawful use of the Website materials shall require entering into license agreements (obtaining licenses) from the Copyright Holders.

6. Provide a link to the Website when quoting Website materials, including copyrighted works (subparagraph 1 of paragraph 1 of Article 1274 of the RF Civil Code). 7. Ensure the accuracy of the information provided and maintain its relevance. It is prohibited to present oneself as another person, in particular by registering several accounts, using an e-mail address, passwords, personal data, documents, etc. that do not belong to the User.

8. Not post information in the form fields on the Website that are not intended for this type of information.

9. Not post information and materials (including links to them) that may violate the rights and interests of other Users and third parties on the Website.

10. Maintain confidentiality of and not provide other Users and third parties with personal data of other Users that has become known to the User as a result of using the Website, communicating with other Users, including information provided by them, including, but not limited to, home addresses, phone numbers, e-mail addresses, Internet messenger addresses, information about private lives of other Users and third parties.

11. Comply with all technical restrictions provided for by the Website software.

12. Refrain from taking any action the legality of which is not certain to the User.

13. Provide information about themself to the extent necessary to use the relevant Service on the Website, as well as perform other obligations.

14. Comply with other requirements arising from this Agreement and related documents.

2. The Administration shall:

1. Provide the User with the opportunity to use the Website on a 24-hour basis, with the exception of periods of preventive maintenance and other circumstances preventing the User from accessing the Website that arose through no fault of the Administration.

2. Not intentionally transfer information about the User provided by them to third parties, except in cases provided for by the RF laws and the regulations of international law.

3. Take the necessary organizational and technical measures to protect the User's personal data from unauthorized and illegal or accidental access to them, the destruction, modification, blocking, copying, and distribution of personal data. Comply with the Privacy Policy.

4. Not send User's unsubstantiated digital or other messages (spam); if the User has received such a message from the Administration, they should immediately notify the Administration about it. However, the Administration shall be entitled to send informational digital messages concerning the operation of the Website. 5. Promptly respond to User requests and take measures aimed at protecting the legitimate rights of Users within a reasonable time

6. Send advertising and newsletters to Users in the extent determined by the User.

7. Develop, improve, optimize and implement new functionality of Services (including information, communication, advertising, educational, entertainment services and products, as well as those of other nature).

8. Provide all available information about the User to the competent state authorities in cases established by law.

## 6. Rights of the Parties to the Agreement

1. The User shall be entitled to:

1. Freely search, receive and transmit information on the Website in any technical way provided by the Website Administration.

2. Contact the Website Administration with a request to withhold (remove) the information provided (posted) by them on the Website.

3. Contact the Website Administration with reports regarding the illegal actions of other Users, suggestions for the development of Website services and any other suggestions that will contribute to the main purpose of the Website.

4. Subscribe to receive advertising, information, news and other newsletters from the Administration.

5. Receive consultations of an information and medical nature, search for medical organizations.

2 The Administration shall be entitled to:

6. Create and modify the terms of use of the Website at its discretion, as well as create new Services on the Website, modify or restrict access to existing Services. 7. Restrict access to any information posted by the User at its discretion; delete information posted by the User.

8. Post any information on the Website, including those related to the implementation of the purposes of the Website, the activities of the Administration, etc., at its discretion, in compliance with the current laws.

9. Establish restrictions on the Website usage, including information and Services, by specifying such both in the provisions of this Agreement and directly on the Website and (or) on the page of the Site containing information or Service.

10. Block the User's access to the Website for violation of the provisions of this Agreement and other applicable regulatory documents.

### 7. User Personal Data

1. By offering to enter into this Agreement (offer), the Administration shall notify the User, and the User, by concluding this Agreement (acceptance of the offer), shall consciously accept that from the moment of conclusion of the Agreement, the User shall provide their consent, and the Administration shall be entitled to process the User's personal data to the extent and on the terms set forth in this Agreement, taking into account available functionality (which may be changed occasionally at the discretion of the Administration), in order to fulfill this Agreement, while, in accordance with paragraph 5 part 1 Article 6 of Federal Law No. 152-FZ "On Personal Data" dd. 27/07/2006 is not required. Moreover, the User understands and accepts that in the cases established by this Agreement, the User's provided (published) personal data shall be distributed by the User to an unlimited number of persons.

2. Within the framework and during the validity period of this Agreement, the User shall decide to provide their personal data to the Administration hereunder and shall agree to their processing freely, voluntarily and in their interest in the following cases, scope and methods.

3. The User shall be entitled to send a request to terminate the processing of personal data to the Administration in writing to the legal address of the Administration, however, the User shall stop using the Website, otherwise, when starting to use the Website, this Agreement shall be considered to be reconcluded, and the Administration shall be entitled to process personal data.

4. The User shall provide, and the Administrator shall process personal data hereunder to the following extent:

1. Personal data that the User provides themself in the process of using the Website (Website services). The information required to be provided in the relevant collection forms on the Website is appropriately marked. Other information shall be provided by the User at their discretion. If the User has decided to refuse to provide (collect) the specified personal data for the Administration, the User shall close the appropriate collection form, and the User shall be aware that if they do not provide the required data, they will not be able to use the relevant Website Service.

2. Technical data that is automatically collected by the Website's software or third-party software and transmitted to the Administration during the use of the Website using software installed on the User's device, including the IP address of the User's computer (or proxy server, if it is used to access the Internet), the name of the Internet provider, domain name, the type of browser or other program used to access the Website and the operating system, information about the site from which the User transferred to the Website, the pages of the Website that the User visits, the links on the Website that the User followed, the date and time of visits, files that the User downloads, cookie information, and location information. The specified information is analyzed using statistical software in an anonymized form (without User identification) to analyze Website traffic and its individual resources, and is used by the Administration for the purpose of fulfilling this Agreement when developing proposals for improving, developing and optimizing the Website and introducing new Services functionality (including information, communication, advertising, including with territorial rotation, educational, entertainment and other services and products), as well as diagnostics of problems on the server, detection of fraud cases, website administration and other purposes necessary for the implementation of this Agreement. These data shall not contain or disclose any personal data of the Users, and the Administration shall not compare these data with personal data of the Users. 5. The Administration shall process only those personal data that are necessary for the execution of this Agreement:

1. Identification of the User within the framework of this Agreement (for example, when performing mandatory registration/authorization, sending newsletters, etc.). 2. Provision of personalized Website Services to the User.

3. Communication with the User, including sending notifications, requests and information regarding the use of the Website, responses to requests, information resulting from the use of Services on the Website, as well as processing requests and queries from the User, sending information and thematic newsletters on behalf of the Website or on behalf of the Website partners, depending on the choice (settings) of the User.

4. Improvement of the quality of the Website Services, of the convenience of its use, the development of new services and the publishing of information.

5. Conducting statistical and other studies based on anonymized personal data.

6. Establishing feedback with the User, including sending notifications and requests regarding the use of the Website, providing services, processing requests and gueries from the User.

7. Creating a Personal page for certain User categories.

8. Providing the User with effective customer and technical support in case of problems related to the use of the Website.

9. Providing the User with access to the websites or services of the Website's partners in order to obtain products and services, updates, etc.

6. The User shall provide, and the Administration shall process the personal data of the Users in order to fulfill this Agreement in accordance with clauses 3.2. and 3.4. and other provisions of this Agreement.

7. The User agrees, and the Administration is entitled to carry out the following actions (set of actions) for processing personal data of the Users performed with or without the use of automation tools, including collection, recording, systematization, accumulation, storage, clarification (updating, modification), extraction, use, anonymization, blocking, deletion, and destruction of personal data.

The Users agree that in order to implement this Agreement, the Administration, if necessary, shall be entitled to transfer personal data of the User to contractors who are personal data processing co-executors or operators. The Users agree that the result of their use of the Comments form in the News section is the publication of messages and data specified by them on the Website publicly on the Internet.

8. The Website may contain links to websites of third parties and organizations. Such websites may collect or request other personal data from the User, as well as perform other actions, with the Administration not being a party to these relations. The Website shall not be held liable for the confidentiality and rules of personal data processing on third-party sites that are combined with the Website or linked to it, as well as for the confidentiality protection by third-party organizations engaged in online advertising. The Website containing a link to any other website does not constitute the approval of its content by the Website. 9. Advertisements may be hosted on the Website in order to promote goods, works or services. The Administration shall not provide the owners of advertising materials with the User's personal data. If the User does not agree with the hosting of advertisements on the Website, they shall immediately leave the Website. 10. In general, the Administration does not verify the accuracy of personal data provided by Users and does not monitor their legal capacity. However, the Administration assumes that the User provides reliable and sufficient personal data, and also keeps this information up to date. The consequences of providing false information shall be borne by the Users.

11. Reproduction, copying, collection, systematization, storage and transfer of information from the Website for commercial purposes and/or for the purpose of extracting the database of the Website (Services) for commercial or non-commercial purposes or its use in whole or in any part in any way without the consent of the Administration is prohibited. It is prohibited to use automated scripts (programs, bots, crawlers) to collect information and/or interact with the Website (Services) without the consent of the Administration.

## 8. Specifics of Website (Service) Usage

1. The User agrees not to use the Website (Services) for:

1. uploading, sending, transmitting or any other way of publishing materials, including by pointing out its location, by posting links that are illegal, malicious, threatening, injuring morality, defamatory, violating copyright and other intellectual property rights, that are hateful and/or discriminatory towards people based on their race, ethnicity, sexual orientation or social status, as well as violating accepted norms and ethics of communication on the Internet, or complicating the interaction of other Users with the Services of the Website;

2. violating of the rights of minors and/or causing them harm in any form, including moral;

3. infringing the rights of various minorities;

impersonating another person or representative of an organization and/or community, including the Administration or its employees, as well as misleading;
uploading, sending, transmitting or any other way of publishing materials that the User is not entitled to make available by law or according to any agreements with third parties;

6. uploading, sending, transmitting or any other way of publishing materials that violate any rights of third parties, including the trademark (service mark) rights, commercial confidentiality rights, and/or for violating any other intellectual property rights of third parties;

7. uploading, sending, transmitting or any other method of publishing advertising information that is not specifically authorized, including mass, unauthorized and/or unsolicited by recipients, unsolicited promotional newsletters, including mailings with a large number of repetitions to a single postal address ("Spam"), as well as repeated sending of letters to a single addressee that has not been coordinated with them;

8. downloading, sending, transmitting or any other way of publishing any materials containing viruses or other computer codes, files or programs designed to disrupt, destroy or limit the functionality of any computer or telecommunications equipment or programs, to carry out unauthorized access to computer systems, equipment or data of third parties, as well as serial numbers for commercial software products and programs for their generation, logins, passwords and other means for obtaining unauthorized access to paid resources on the Internet, as well as placing links to the above information;

9. violating any regulations of the current Russian and (or) international laws, as well as the laws of foreign states;

10. collecting and storing personal data of third parties;

11. sending e-mails to someone's address, as well as posting text, photos and video materials containing rude, obscene or offensive expressions and sentences using the Website's Services;

12. sending e-mails containing text, photo and video materials of a pornographic nature, as well as posting these materials using the Website's Services;

13. disrupting of the normal operation of the Website (Services) using pop-up windows;

14. posting links to Internet resources, the content of which is illegal under the current RF laws.

2. The User shall not use automated scripts (programs) to collect information and/or interact with the Website.

3. Except for the cases established by this Agreement, as well as the current RF laws, no materials may be copied (reproduced), processed, distributed, displayed, published, downloaded, transferred, sold or otherwise used in whole or in parts without the prior permission of the Administration or the relevant copyright holder, except in cases where the copyright holder explicitly expressed their consent to the free use of the material.

4. Any use of the Website's Services, except as permitted by this Agreement or in the case of the express consent of the author (Copyright Holder) for such use, is strictly prohibited without the prior written permission of the Copyright Holder.

5. The User agrees that they are personally responsible for any materials or other information that they upload or otherwise make publicly available (publish) within the Services or using them. The User may not upload, transmit or publish materials on the Website if they were not created personally by the User or the placement of which by the User is not permitted by the relevant copyright holder.

6. In case of claims from third parties related to the User's posting of materials, the User shall settle these claims independently and at their own expense.

7. The Administration shall be entitled to make copies of materials in order to streamline and facilitate the publication and storage of user content on the Website. 8. The Administration shall reserve the right, at its sole discretion, to modify (moderate) or delete any information published by the User, including information (materials) that violate the prohibitions established by this section of the Agreement (as well as any other prohibitions and requirements contained in the current RF laws), including personal messages and comments, suspend, restrict or terminate access to the Website (Services) at any time for any reason or without explanation, with or without prior notice, without being responsible for any harm that may be caused to the User by such action.

9. The User agrees that they are personally responsible for any information and for any materials that they post using the Services, and for their (User's) interactions with other Users.

10. Due to the fact that the Website is open to the public and is not a pre-moderated information resource, the Administration shall not be held liable for any materials posted by Users.

11. The Administration shall not be held liable for any behavior of Users using the Services, both online and offline.

12. The Administration shall, at the first request of the relevant authorized law enforcement and other competent state authority, but in accordance with the current laws, transfer to such a state authority the available information about the User.

### 9. Intellectual Property Rights

1. The User acknowledges and agrees that the Website contains audiovisual works, computer programs, trademarks and other intellectual property items, the rights to which belong to the Administration and/or contractors of the Administration) and cannot be used without obtaining prior consent from the Administration. 2. The User shall not reproduce, copy, modify, sell, make available to the public or distribute the content and programs of the Website, in whole or in parts,

except in cases where the Agreement or the terms of use of any Service specify otherwise.

3. The Administration shall grant the User a non-exclusive and non-transferable right to use the software provided as part of the Website usage, provided that neither the User themself nor any other persons, with the assistance of the User, will copy or modify this software; create programs derived from the software; break into the software in order to obtain its code; sell, assign, lease, transfer to third parties in any other form of rights regarding the software of the Website provided to the User under the Agreement, as well as modify the Website or parts thereof, including for the purpose of obtaining unauthorized access to it.

### 10. Information Security

1. The User shall not be entitled to access any other information of the Website (Services) other than the User's own information in their account, as well as information that is publicly available on the Website (Services).

2. If the User is detected performing actions on the Site that qualify as spam, the Administration shall be entitled to block the ability to use the Website and the activities of such a User.

3. The Administration shall not be held liable for the safety of the User's account and/or password if such a User uses forms located on external Internet sites to access the account on the Website, and also logs into the account from a computer or other device that does not belong to the User.

### 11. Feedback and Claim Review Procedure

1. A User who believes that their rights and interests have been violated as a result of the actions of the Administration and/or the operation of the Website can send an appropriate appeal by e-mail to: info@tehnodent.org

2. The Administration shall consider appeals in the order of priority of the received request, but for no longer than within 5 (five) working days. The Administration shall send a response based on the results of consideration of the appeal to the e-mail address provided by the Users.

3. The User and the Administration agree that all possible disputes hereunder shall be resolved in accordance with the regulations of the current RF laws.

#### 12. Interruptions in Website (Service) Operation

1. The Administration shall be entitled to perform preventive maintenance on the Website and/or the Services with a temporary suspension of their operation. 2. In case of force majeure, as well as accidents or failures in the software and hardware packages of third parties cooperating with the Administration, or actions of third parties aimed at suspending or terminating the functionality of all or part of the Services, the operation of the Website and/or Services may be suspended without prior notice to the Users.

#### 13. Final Provisions

1. This version of the Agreement shall supersede all previous agreements between the User and the Website Administration.

2. This Agreement shall be governed by and construed in accordance with the RF laws. Matters not covered herein shall be settled as stipulated by the RF laws. 3. If, for one reason or another, one or more of the provisions hereof are found to be invalid or ineffective, the validity or applicability of the remaining provisions hereof shall not be affected.

4. In case of adoption of laws and regulations affecting the operation of the Website and/or Services in whole or in part by the authorities of the Russian Federation, the Administration shall also reserve the right to make any changes to the functionality of the Website (Services) aimed at ensuring compliance of the Website (Services) with the new standards.

5. The User and the Website Administration agree that all disputes between the Parties shall be resolved through negotiations. If it is impossible to resolve disputes through negotiations, disputes shall be resolved by the Parties in accordance with the current RF laws, subject to compliance with the mandatory extrajudicial dispute resolution procedure. The deadline for sending a response to the claim (satisfaction of the demands stated in the claim) shall be 10 (ten) working days.

6. Inaction on the part of the Administration in case of violation of the provisions of the Agreement by the User or other third parties shall not deprive the Administration of the right to take appropriate actions to protect its interests later.

7. The use of the Website (any Service) shall mean the User's unconditional consent to the provisions hereof.

## COOKIE POLICY

The https://www.tehnodent.org/en/ website (hereinafter referred to as the Website) utilizes cookies. This Policy provides you with information about how we use cookies and how you can control them. By using the Website, you accept the rules for the use of cookies (and similar technologies) in accordance with this document. In particular, you accept the rules for the use of analytical, advertising and functional cookies for the purposes specified below.

#### What are cookies?

A cookie is a small piece of text transmitted to the browser from the website you have visited. It lets the site store information about you, for example, what language you prefer to view it in. Cookies are widely used to maintain the operation of websites and collect statistics. Personal data is stored in cookies, if you have agreed to their use. This ensures a secure login to your personal account, which is technically necessary. Thanks to cookies, viewing websites becomes much more convenient.

#### How do we use cookies?

The information collected by cookies helps to analyze the process of using the Website by users to ensure maximum convenience, as well as the collection of statistics. We may also transfer the received data to third parties in an anonymized form for conducting research, performing work or providing services. What types of cookies do we use?

Technical cookies: The use of these functional cookies cannot be prohibited when visiting our website, as they ensure the correct operation of the website. This includes cookies that collect information about whether the use of other cookies from our website is allowed or prohibited. Analytical cookies: We use web analytics tools for the purpose of general analysis of the Website usage and obtaining data for personal offers. The information obtained in this case can be transmitted in an anonymous form to the server of the web analytics service, and be stored and processed there.

We may use analytical tools and related cookies from the following service providers:

Google Analytics: https://policies.google.com/privacy?hl=en

Google Yandex.Metrica: https://yandex.ru/legal/confidential/

### How can I allow or block the use of cookies?

Most browsers automatically accept cookies. You can delete the stored cookies from your device at any time by following the instructions for using the browser or device. In the browser settings, you can also block any cookies or certain types of them (depending on the browser used, we recommend using the instructions in order to block them). Please note that by disabling cookies, you will not be able to use some of the functions, services, tools and features of our Website. Please note that this Policy is an integral part of the general privacy policy and the processing of personal data of website users, which in turn defines the principles, goals and methods of processing personal data of website users.

### Applicable Law

The cookie policy has been developed in accordance with the provisions of the Federal Law "On Personal Data", the Federal Law "On Amendments to Certain Legislative Acts of the Russian Federation to Clarify the Processing of Personal Data in Information and Telecommunication Networks", the rules of the General Data Protection Regulation dd. April 27, 2016 (GDPR), and also with the established procedure of executing documents of this type.